

# WHAT CAN WE DO FOR YOU?

## Volunteer Now Enterprises Ltd's aim is to provide innovative training and support solutions to develop volunteer involvement across all sectors.

We offer an extensive portfolio of courses, qualifications, tailored support, assessment against nationally recognised quality standards, consultation and research services for organisations involving volunteers.

Our work supports the activities of the charity, **Volunteer Now**, whose role it is to promote volunteering across Northern Ireland.

### TRAINING & CAPACITY BUILDING

- training for volunteers and staff
- volunteer management courses from basic to third level
- safeguarding children and vulnerable adults programmes
- World Host (recognised customer service) training
- vocational courses in training and assessment
- mentoring training - generic and schools programmes
- development of leadership skills in a voluntary context

### NATIONALLY RECOGNISED QUALITY STANDARDS

- support and assess the Investing in Volunteers Quality Standard for Volunteer Management and the Approved Provider Standard in Mentoring & Befriending

### BESPOKE SUPPORT & FACILITATION

- support volunteer-involving organisations through change, conflict and problems
- development of volunteering and safeguarding policies, procedures and strategy at all levels
- facilitate restructuring of volunteer programmes at local, national and international level
- development and support for the existing grant holders through Big Lottery Awards for All

### RESEARCH

- volunteer and staff consultations within organisations to inform development
- facilitate organisations to provide evidence of the impact of their volunteer programme

We understand that well trained and competent volunteer managers, whether paid or unpaid, are the key to the success of every volunteer programme.

Our expert and experienced team have a reputation for delivering excellence in support and training for volunteer involving organisations, their staff and volunteers, locally, regionally, nationally and internationally.

**“The professional approach of the trainers and the practical experience which they bring to their delivery ensures that participants leave with the knowledge and skills they require.”**

Antrim & Newtownabbey Borough Council

**“Volunteer Now Enterprises has a wealth of practical support, experience and advice to share and this enhanced our existing practice.”**

Little Hands Surestart

**“The development support programme for Awards for All groups is very informative, the quality of support and training is excellent and covered a wide range of relevant topics.”**

Shopmobility Enniskillen

**“Volunteer Now Enterprises’ knowledge of volunteering and experience in research was invaluable to us in measuring the social and financial benefits which the service provided for all involved. The service was personal, professional, efficient and tailored to our needs as an organisation.”**

The Northern Trust Macmillan Trust Service

We can deliver cost effective and flexible packages, personalised to your specifications, at a location of your choice.

## CONTACT US

To discuss your individual or organisation's training or support needs, please contact a member of Volunteer Now Enterprises Ltd on:

E: [enterprise@volunteernow.co.uk](mailto:enterprise@volunteernow.co.uk)

T: 028 9023 2020  
and ask for a member of the team

To book a course currently running, visit our Training Calendar at [www.volunteernow.co.uk](http://www.volunteernow.co.uk)



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**VOLUNTEER**  
*enterprises limited*

